



Prince of Wales Hospital

威爾斯親王醫院

Notes of Application for Medical Report / Patient's Information

1. Consent of patient / patient's legal guardian should be obtained for an applicant to apply for the patient's medical report / patient's information.
2. Consent of patient's parent / guardian should be obtained for an applicant to apply for the medical report / patient's information if the patient is under 18 years of age.
3. Consent of patient's personal representative should be obtained for an applicant to apply for the medical report / patient's information if the patient is a deceased.
4. All relevant supporting documents of the applicant, patient, and concerned parties should be presented for verification of identity upon request. Copy of the documents may be required if necessary. Examples of the supporting documents are:
 - Hong Kong Identity Card
 - Marriage Certificate
 - Birth Certificate or Legal Custody Paper (if the patient is under 18)
 - Probate or Letter of Administration (if the patient is deceased)
5. The specialty responsible for completion of medical report / patient's information and all relevant information about the attendance of the patient, including dates, receipts and follow-up card must be specified upon submission of request.
6. If the reason for request is "Claim for Compensation / Insurance", please attach the relevant insurance form. Doctor will complete the medical report either in essay form or in the provided form.
7. An authorized signature of the patient is required if there is any amendment made on the documents / application form.
8. According to the policy of Hospital Authority, a minimum of \$695 per medical report per specialty and subject to a maximum of \$2,780 will be charged. \$175 will be charged for general requests (Proof of Date of Death, Date of Admission & Discharge, Birth Date & Time, Attendance Record, copy of Medical Certificate). Regarding the charges for other special requests, please contact our staff.
9. Charges for all requests should be paid during submission. The minimum charge of HK\$695 should be paid when submitting an application for medical report. Payment by cheque should be crossed and made payable to the 'Hospital Authority'. **Please do not send the cash by mail.**
10. Under no circumstances will the application for medical report / patient's information be processed without receiving consent from patient or patient's authorized person, checking original and copy of relevant documents and paying the charges.
11. *No refund* of the charge for medical report / patient's information will be made once an application is made.
12. All medical reports / patient's information are written in English and based on patient's information during the care of Prince of Wales Hospital. The information provided will be until the date of application or subject to the doctor's decision on the relevancy of the case.
13. Each medical report / patient's information will be completed in no less than five weeks. For any amendment request, please submit the original copy of medical report / patient's information. Please note that such amendment is subject to our doctors / hospital management's final decision.
14. All medical report / patient's information will be sent to the applicant by "Registered Post" unless specified upon application.
15. If you have any queries, please contact our Medical Records Office at:

Enquiry Hotline: (852)2632 2416 or (852) 2645 1222

Facsimile No.: (852)2632 4528

Address: Medical Records Office, 2/F., Day Treatment Block,
and Children Wards (Old Block), 30-32 Ngan Shing Street,
Shatin, N.T.

Website: www.ha.org.hk/pwh

Office Hour

Monday-Friday: 9:00am – 1:00pm
2:00pm – 5:30pm

Saturday, Sunday and Public Holiday: Closed

Remark: 1. "original consent" or "certified true copy" of the consent is required for application of medical report / patient's information.